

QDriver Queue Management (QD)

- **Interleaves Orders**
Ensures all orders are prepared in equitable first-in-first-out sequence
- **Unifies Multiple Order Channels**
Orders from the counter, kiosks, and mobile devices go to one queue
- **Provides Electronic Number Ticket Dispensing**
Customers select a queue and print a ticket
Ticket number is automatically integrated into the queue
- **Improves Productivity**
Associates manage queue from one common station
Overhead LCD shows customers their order's status

Key Functional Components

Estimated Order Wait Time Calculation Engine

Electronic Ticket Dispenser

Queue Manager's Station

Queue Viewer LCD

Managed and Un-Managed Queues

Text/SMS Notification Via Manager's Station
(when order is marked complete)

Fresh . Smart . Interactive

- ✓ **Web Based**
- ✓ **Easy to Administer and Maintain**
- ✓ **Standalone or Integrated with FFK/MFFK**

Kiosk System Requirements

- Multiple All-In-One Kiosks
- LCD Displays
- Ticket Dispensers
- Windows XP Pro



QD Queue Viewer:

- Showing customers where their number is in the queue;
- Displayed on an overhead, commercial-grade, 32" LCD screen;
- Driven by wireless mini computer;
- Allows two 9" X 11" inch panes for ads;



QD Ticket Dispenser

- Customers touch screen to print tickets;
- Can be configured to print tickets for multiple queues;
- 8" touch screen with reliable Epson printer that uses standard cash register paper



QD Queue Manager

- Associates manage orders by touching the corresponding block;
- 15" or 17" touch screen, tabletop or wall mounted;
- Color coding makes it easy to quickly identify order types and their status;

Fresh . Smart . Interactive